SUMMARY:

* Over **9 +** years of experience as BSA and Scrum Master in Finance and P&C Domain.
* Strong experience in AGILE **CICD** environment, requirement gathering, UI designs and software testing for Angular Web based applications.
* Proficient experience in gathering, analyzing requirements for functional Web based Applications on multiple levels of **SDLC**.
* Extensive experience in IT as Business System Analyst and Scrum Master.
* Strong collaboration & communication skills by working closely with team members and other associated teams Interface with other departments.
* Strong application of technical expertise in resolving reported events/ bugs.
* Strong skills in Communicating, remove impediments, problem solving, critical thinking, multi-tasking, follow-up till closure, ability to perform under pressure and management of multiple priorities with challenging demands for resources.
* Proven experience with management/ requirements and Testing Tools such as Microsoft products, IBM Filenet, ALM, JIRA/Kanban, Rally, PG Admin (SQL Server), Visio - BPMN, Dreamviewer, TFS(Project Management tool), Splunk, Honeycomb and AWS Products.
* Excellent verbal and written communication skills working with product owners, managers, developers, QAs and executives.

PROFESSIONAL EXPERIENCE:

**SEI, Oaks, PA Jan 2021 to Present**

**Business System Analyst/Scrum Master**

**Responsibilities:**

* Worked as a BSA for a project related to advisor desktop/investments.
* Conducted daily scrum meetings, scrum retrospectives, sprint planning meetings, Story grooming, and conducted daily scrum call with onshore and offshore team when scrum master was out on leave.
* Gathered, analyzed and documented functional (FRD) and technical requirements from SMEs and Product Owners.
* Prepared artifacts such as Business Requirement document, MS Visio diagrams, PPT demos.
* Analyzed and documented business and technical requirements and uploaded to confluence/SharePoint.
* Created Epics, user stories, tasks with story points in **Rally** for all features.
* Analyzed, reviewed and prepared Test strategy document for all the features.
* Created and executed the manual test cases using Rally for Trading/ Investments and advisor desktop related projects.
* Collaborated with cross-application teams for any dependency and impact analysis.
* Communicated and collaborated with product owners, upper management, and stakeholders.
* Have been working with cross-functional teams to address business and other system issues. Followed **3C AGILE** process to accomplish better results.
* Involved in producing training, demo/walk through sessions and technical documentation for existing web applications.
* Coordinated and managed **UAT** testing and defects for our project, retested defects in Rally.
* Facilitated weekly status meetings with clients to present the weekly status report/impediments and project progress using MS Excel and Jira RoadMaps.
* Followed up on code review/pull request process in **bitbucket**.
* Reviewed the sonar issues in **bitbucket**/**Jenkins** for each pull request.

**Vanguard, Malvern, PA March 2019 to Dec 2020**

**Business System Analyst/Scrum Master**

**Responsibilities:**

* Worked with Product owner, SMEs, Tech leads and Core Business team to define business requirements and analyze and gather the functional and technical requirements.
* Worked as a scrum master in **E-Set** team and facilitate all the scrum ceremonies such as sprint planning, backlog grooming, sprint review, retrospective, daily stand ups.
* Created business requirement document, wire frames/prototype and testing documents in **CICD Agile** environment.
* Created capability, epics, user stories and roadmaps (**JIRA** & PowerPoint) for features.
* Have driven/managed several agile teams/projects simultaneously.
* Have been working with cross-functional teams to address business and other system issues. Followed **3C AGILE** process to accomplish better results.
* Created Prototypes and wireframes using Adobe **Dreamweaver** and **Mural** boards.
* Worked closely with the Product owners to maintain a healthy backlog, prioritize backlog, maintain, and communicate minimum viable product (**MVP**). Identified internal and external system requirements, design and configuration set-up for e-set up application.
* Worked with architect on business process mapping and shared diagrams across teams.
* Developed a solid knowledge base of the e-set up business line, including the Visio BPMN Business Plan, Products and Process.
* Translated the e-set up business needs into system requirements, communicating with the Business on a broader scale and with an in-depth view.
* Documented the business requirement document using Top team, Confluence, executed manual test cases and Sharepoint locations.
* Helped in checking Splunk logs and honeycomb logs for analysis on the production issues.

**GEICO, Rockville, MD July 2015 to March 2019**

**FileNet - Business Analyst**

**Responsibilities:**

* Implemented AGILE process to new team. Conducted and organized scrum meetings with BA, Developers and SMEs.
* Involved in Development and Execution of Test Plans, Test Cases & Test Scripts by reviewing the business requirements document, created RTM, and technical specifications document.
* Performed as a scrum master and have driven backlog grooming sessions for the teams.
* Documented Test cases corresponding to business rules and other operating conditions.
* SQL Queries were used in order to view successful transactions of data and to validate data at the back end.
* Worked on guidewire claim center web application including converting regression suite to automation for Financial Payments, used **Dreamweaver** and Imaging &Content Management.
* Extensively worked on **IBM File-net P8**, IBM Datacap and content navigator tool for document management.
* Generated traceability matrices to ensure that all the requirements are covered by the test cases.
* Participated at testing of ICN web-site for policies, documents and various clients.
* Performed File-net system and navigation testing of the credit card processing application.
* Performed Manual Testing on different modules of the application
* Tested various applications with account cycle history, payment history, past due history.
* Worked on different modules and analyzed the bugs in Defect manager in the **ALM** reported by the users during the UAT.
* Prepare status summary reports with details of executed, passed and failed test cases.
* Reported the bugs, Email notifications to the developers using the **JIRA** for PROD.
* Reported testing status to management on weekly basis.
* Used Quick Test Pro’s Data Table, to manipulate the data sets and create multiple test scenarios. Have used TFS and VSTS tools for project progress and kanban board.
* Develop and maintain sales reporting using in MS Excel queries, SQL and MS Access. Produce performance reports and implement changes for improved reporting.
* Coordinating with other teams like planning, applications, Environment, treasury department and release managements

**State-farm, Bloomington, IL March 2013 to June 2015**

**Business System Analyst**

**Responsibilities:**

* Defined the test criteria, project schedules and base lined the Test Plan with the help of project meetings and walkthroughs.
* Involved in decision making of converting manual test cases into automated test scripts and analyzing their life time and time required to update the manual and automated scripts.
* Involved in environment requirement gathering meetings and giving inputs to the environment teams. Worked on **JIRA** defect tracking tool till its closure.
* Manually tested the whole application before going for the automated testing.
* Involved in testing the conversion of the application into web application using XML web services for KBA department for identity management.
* UAT testing performed along with call center managers to make sure that application meets their requirements.
* Worked on new policy creation application for new accounts for home and auto.
* Extensively involved in the automation of Regression Test Cases by scripting.
* Performed Data driven testing, Correlation and check point in the scripts.
* Extensively worked on Performance Monitoring and analyzed the response time, Memory leaks, hits/sec and throughput graph.
* Created Data Driven Testing for positive and negative scenarios, by creating and storing data sets in **MS** **Access**.
* DB Testing by writing PL/SQL queries to test the integrity of the application and Oracle DB.

EDUCATION:

BBA – 2007 - 08

MBA - Finance 2010-11

AGILE 01 Certified

CSM - Certificate (In progress)