

	<p><b>Mark L. Yerxa</b>  <b>Phone:</b> 207-650-5060  <b>Email:</b> <a href="mailto:myerxa1@gmail.com">myerxa1@gmail.com</a></p>
<b>Profile</b>	
	<p><i>Diversified business and software engineering experience in the fields of health, property &amp; casualty insurance and industrial automation. Ability to grasp new ideas and integrate them into desired results. Able to prioritize and operate proactively. Enjoy working as a team member as well as independently.</i></p>
<b>Experience</b>	
<p><b>2004 - March 2019</b></p>	<p><b><i>EDI Operations Analyst II. National Government Services, South Portland, Me.</i></b>  The primary responsibility for this position was to provide 2<sup>nd</sup> level technical support to medical providers and clearinghouses submitting electronic claims by identifying issues preventing their claims from entering the Medicare processing system. This role consisted of managing the onboarding process for new trading partners, serving as subject matter expert on all ASC X12N healthcare transactions, as well as engaging in technical discussions with submitters about content and syntax problems with their data. Frequently performed data analysis and reporting utilizing Microsoft Access and/or Excel to identify trends or patterns for ad-hoc projects.</p> <ul style="list-style-type: none"> <li>❖ Assisted business analysts with the NGS HIPAA 5010 Certification and Regression Testing by programmatically modifying 5000+ test cases provided by CMS to include valid submitter information prior to submitting claims to the NGS Enterprise Test gateway for processing. Test cases were designed to reflect the program edits contained in the CMS Edit Spreadsheets for the NEDI X12N 837I/837P electronic transactions. Issues were researched and logged as defects to support future resolution efforts.</li> <li>❖ Functioned as the departmental SharePoint site collection administrator (i.e. SCA) for the past three years. Responsible for archiving "aged" files from the SharePoint server to an alternate storage location to avoid problems with corporate storage allocation limits. Responded to technical support questions from internal users.</li> <li>❖ Assisted engineers by providing internal technical support to 700+ NGS users encountering problems while using the corporate RightFax system. Conducted post release and implementation testing for software upgrades which contained user test cases that validated newly introduced faxing system features and/or verified issue resolution.</li> <li>❖ Responsible for analyzing and reporting on daily Splunk data describing situations in which electronic submitters were encountering potential problems signing into the NGS Enterprise Production gateway. Notification was provided to submitters when their daily sign in errors exceeded a calculated threshold.</li> </ul>
<p><b>2003 - 2004</b></p>	<p><b><i>Software Tester. Kelly Services, South Portland, Me.</i></b>  Provided customer service and HIPAA technical support to Anthem East's Medicare Part A providers submitting electronic medical claims using the newly established HIPAA 4010 file format. Maintained system configurations for submitters and debugged connectivity/data flow issues.</p>
<p><b>1998 - 2002</b></p>	<p><b><i>Programmer Analyst. Steag First Light, Inc. / Steag Hamatech, Inc., Saco, Me.</i></b>  Responsible for developing reporting applications supplying information on material costs, transaction and time tracking in a Platinum MRP environment. Constituent components were VB6, Crystal Reports, Install Shield, IIS and Pervasive's SQL Server operating against a Btrieve database. Provided internal users computer support and functioned as network administrator's backup.</p>

1994 - 1998	<p><b>Software Engineer. Maine Mutual Group Insurance Co., Presque Isle, Me.</b></p> <p>Developed software enhancements with Visual Basic for a corporate imaging/workflow application utilized by 90+ users. Reviewed current technology and presented recommendations to enhance data and information management to the IS manager. Practical experience gained building LAN cables and checking their integrity utilizing a LAN cable tester. Provided internal user support and functioned as network administrator's backup. Reported to the manager of information systems.</p>
1988 - 1994	<p><b>Software Engineer. First Light Technology, Inc., Saco, Me.</b></p> <p>Developed, tested and implemented programming for embedded systems contained in industrial automation targeting the compact disc industry. Software involvement included the areas of GUI, machine, process and motion control running on 80X86/PLC based platforms. Programming environments encompassed assembly, C and ladder logic languages. Experience gained in project management, structured testing and documentation development. Extensive travel performed for process and customer programming enhancements. Possess knowledge of high vacuum systems, as well as a strong ability to debug complex systems. Reported to company's engineering manager.</p> <ul style="list-style-type: none"> <li>❖ Co-founder.</li> <li>❖ Planned, setup and administered Novell network supporting company manufacturing/inventory control software. Responsibilities included equipment acquisitions and fault-analysis of hardware effecting overall system performance.</li> <li>❖ Allen Bradley SLC 150 and Omron PLC programming experience acquired in 1990. These controllers were utilized to control a 2-color printer for CD labeling and a rotary, five spindle, up/down stacking CD buffer, respectively.</li> <li>❖ LynxOS real time Unix systems programming training acquired in 1991. This robust operating system was utilized to control a newly designed 4 color CD printer for the company's product line.</li> </ul>
1985 - 1988	<p><b>Software Engineer. Shape, Inc., Biddeford, Me. - Anton Labs/Optimedia Group.</b></p> <p>Primary role was to provide C programming support for the research and development of compact disc manufacturing systems in the area of machine control for the Optimedia Division. An additional responsibility was to develop the optical path and system packaging for the company's birefringence analyzer sold to customers interested in quantifying the amount of stress molded into CD's. Experience gained with GUI development, serial communications, digital signal processing, process and motion control. Reported to company's development manager.</p>
<b>Tools</b>	Access, Bash, C, C#, Crystal Reports, SQL, SharePoint SCA, VBA, Vi, Visual Basic & Visual Studio
<b>Education</b>	
2010	<p><b>Managerial Accounting</b> <span style="float: right;"><b>Husson University , S. Portland Maine</b></span></p> <p><b>Managerial Economics</b></p>
1985	<p><b>B.S. Engineering Physics</b> <span style="float: right;"><b>University of Maine, Orono</b></span></p>
<b>References</b>	Available upon request.