**Rodney T. Adams**

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**Summary**

I am a software development professional that has been in the Business Analysis role for the last 7 years. I recently finished working as a Technical Requirements Analyst on the VA Benefits Integrated Platform (BIP) where I currently possess my Public Trust clearance and an active PIV card. I have more than 20 years of IT experience which includes 15 years’ experience in software development in the Government sector (VA, DoD, DoT, USCIS and Federal Reserve Bank). I also have 5 years of software development in the Private sector (Capital One and Lumenos) focused on the Banking and the Healthcare fields. I am currently developing experience in configuration and administration of ServiceNow and Salesforce.

**Education**

Central High School – 1988

**Competencies**

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| * VA VIP Process (5 yrs.)
 | * Application Training and Deployment (5 yrs.)
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| * Extract Transformation and Load (ETL 3 yrs.)
 | * Quality Assurance Testing (15+ yrs.)
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| * Requirements Management (5 yrs.)
 | * Data Analytics (2 yrs.)
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| * Business Process Management (5 yrs.)
 | * Scrum Master (3 yrs.)
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| * Software Asset Management (4 yrs.)
 | * SaaS Development (5+ yrs.)
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**Certifications and Clearances**

Certificates: ICAgile Certified Professional (2018)

Clearance: VA Public Trust

**Skills**

**Methodologies:** VA VIP (5 yrs.), SAFe Agile (4 yrs.), Agile Scrum (8 yrs.), Kanban (1 yr.),

Software Development Life Cycle (15yrs)

**Software Tools:** Rational Team Concert (5 yrs.), JiRA (5 yrs.), Salesforce (1 yr.), ServiceNow (1 yr.), Google Analytics (2 yrs.), Tableau (2 yrs.), Visio BPMN (2 yrs.), Activiti Workflow (1 yr.), Azure (2 yrs.), HP Quality Center (5 yrs.)

**Industries:** Government (VA, DoT, DoD and DHS (USCIS),Banking (Federal Reserve and Capital One), Private Health Care (Lumenos)

**Experience Details**

**Geek Sources Inc 1/2022 – Present**

**Project: Product and technology Ecosystem Management (PTEMS) – VistA Depreciation**

***Position: Sr. Business Analyst***

*Customer: Department of Veteran Affairs*

**Responsibilities:**

* Performed GAP Analysis on VistA Applications and VistA interfacing Applications for To-Be state after VistA is retired
* Documented Product analysis findings and compiled team findings into the Stakeholders Product Analysis for presentation
* Prepared Visio As-Is and To-Be diagrams and facilitated Review Meetings with Project Stakeholders
* Participated in Daily Scrum, Stakeholder and Product Analysis meetings
* Trained new team members to conduct Product Analysis

**Geek Sources Inc 12/2019 – 1/2022**

**Project: Health Integration and Modernization (HI&M) – Defense Medical Logistics Solution Services (DMLSS)**

***Position: Sr. Business Analyst***

*Customer: Department of Veteran Affairs*

**Responsibilities:**

* Created and participated in the review of Business Process Validation (BPV) test scripts to validate the As-Is process for GOTS application DMLSS.
* Prepared Gap Analysis report to identify where System Change Requests were needed to meet the requirements for the VA.
* Performed business requirements analysis for approved Change Requests by conducting Internal Work Group (IWG) sessions with the System ownership team and the System Development team to determine if the Gap could be satisfied without performing system changes.
* Elaborated Business User Stories with testable requirements and acceptance criteria and conducted review and sign-off sessions with the system owners.
* Defined system integration requirements for Point of Use and Point of Care systems (Pyxis, PAREx, OmniCell and WaveMark)

**Booz Allen Hamilton, Inc. 1/2019 – 1/2020**

**Project: Benefits Integrated Platform (BIP) BIRLS Decommissioning**

***Position: Sr. Business Analyst (Associate)***

*Customer: Department of Veteran Affairs*

**Responsibilities:**

* Requirements gathering, analysis and documentation for the existing Beneficiary Identification Records Locator Subsystem (BIRLS) system
* Document BIRLS existing flow integration for internal and external systems to assist the solution team in determining the best solution for the Integrated Beneficiary System (IBS) (Visio)
* Participate in solutioning workshops to evaluate the existing current state BIRLS system and collaborate with team members to prepare a modernization roadmap for the future state of IBS. After the collaborative sessions documented the final solution data flows and proposed APIs for submittal to product owner for approval.
* Participate in the Benefit Integration Platform (BIP) Program Increment (PI) Planning meetings in Charleston, SC where the team and product owner collaborated to prioritize business user stories and develop the BIRLS Decommissioning Roadmap for three-month Release (six two week sprints).
* Decompose business user stories provided by the product owner into a product backlog using Rational RTC. Develop an Integrated Master Schedule to include Epics, Sub-Epics, User Stories and Tasks using Rational CM. Collaborated with Scrum Master and Development Lead to add content into the user stories to include (purpose, background, value statement, assumption, acceptance criteria and dependencies).
* Facilitate weekly grooming and refinement sessions where user stories were further groomed with the entire team and estimated using the Fibonacci Point system to build a healthy backlog. Submit the planned backlog to the product owner for approval.
* Facilitate Sprint Demo where the development team performed a demonstration of completed user stories and provided implementation approval for.
* Develop requirements summarization document for release submission package to include all epics, sub-epics, user stories and acceptance criteria implemented during the release

Booz Allen Hamilton, Inc. 10/2018 – 1/2019

**Project:MSI-LSM Project**

***Position: Associate***

*Customer: Department of Health and Human Services Office of CMS*

**Responsibilities:**

* Conduct research and assessment of the manual current state of the MSI-LSM Software Asset Management system (JiRA). Document performance improvements and financial benefits of moving to a future-state fully automated software asset management tool. Compared software asset management tools using documentation (Gartner Magic Quadrant) and tool demos.
* Facilitate proposed tool selection meetings with the customer where the team presented a Tool Selection and Implementation Roadmap for all options of staying with the existing system, using a semi-automated or full-automated solution.

**Booz Allen Hamilton, Inc. 9/2016 – 9/2018**

**Project: VA Genisis 2 Project**

***Position: Associate***

*Customer: Department of Veteran Affairs*

**Responsibilities:**

* As a Requirements Manager for the VA Genisis 2 applications (Data Request and Terminology Service) I facilitated face to face requirements gathering sessions where the team met with the product owner and stakeholder to review the existing system and where they needed improvements.
* Participate in team design sessions to solution an automated workflow system for the Genisis 2 system. From the design created a system workflow (Visio) plan and a functional wireframe (Azure) to demonstrate the new system design to the product owner and stakeholder for review, comments and approval.
* Reviewed business user stories provided by the product owner (Rational) and elaborated the artifacts into user stories, requirements and acceptance criteria (JiRA) where I maintained the backlog and development tasks.
* Mentor junior business analyst in Agile Scrum best practices in decomposing and refining business user stories. Facilitated grooming sessions for two scrum teams and weekly requirements review sessions with the product owner.
* Review requirements collection (Rational) to ensure all artifacts had the correct traceability and acceptable by the VA Release Manager.

**Major Accomplishments:**

* Successfully rolled out Data Request Portal system. Received Gold Performance Award for receiving high performance review grade from the client.

**Booz Allen Hamilton, Inc. 10/2015 – 6/2016**

**Project: Pipeline and Hazardous Materials Safety Administration (PHMSA)**

***Position: Associate***

*Customer: Department of Transportation*

**Responsibilities:**

* Performed in the role as a Project Manager and QA/BA for PHMSA HazMat Registration and Online CFR (oCFR) Oracle ADF framework applications
* Created Requirements Traceability Matrix in Microsoft Excel from stakeholder meetings and documentation
* Created and managed Change Request Log in Microsoft Excel
* Contributed to the PHMSA Work Management System Proposal Team as technical writer and a pink team reviewer
* Kept monthly statistics and prepared the monthly ITS KR Report for submission to the ITS Office
* Conducted meetings with the HazMat Registration team to generate system requirements for the Hazmat Registration Application
* Coordinated UAT Testing for system IV&V
* Created status report for government project manager
* Communicated with the project management, development and testing team to ensure all tasks were met and satisfied per the contract

**Daybreak IT Solutions 8/2014 – 3/2015**

**Project: Fraud Management System**

***Positon: Test Lead***

*Customer: Capital One*

**Responsibilities:**

* QA Test Lead for an Agile Development Project in which Pega was configured and customized to ingest alerts generated in Feedzai
* As the QA Lead, I prepared the Test Release Strategy Plan containing the scope of testing, user stories and acceptance criteria
* Participated in daily Standup meetings where reported the status of the QA Team testing efforts
* Participated in Sprint Planning/Grooming sessions to gather requirements and backlog items with Product Owners
* Coordinated performance and integration testing with respective teams by preparing test data and smoke scripts
* Prepared UAT Test Plan for the End-Users to execute and provide feedback for the Development Team

**Longview IT Solutions, Inc 10/2012 – 7/2014**

**Projects: JANUS JLV, ViSTA Fee Basis, IPAC and VEMS**

***Position: QA Test Lead***

**Responsibilities:**

* Agile/SCRUM Development Environment, SaaS Cloud Development Environment
* QA Test Lead for an Agile Development Project in which Pega was configured and customized to ingest alerts generated in Feedzai
* Managed 2 VA Programs (MHS (JANUS JLV) and OSDBU (VEMS)) with an Agile Team of 9
* Worked Stakeholders to document the existing As-Is Process
* Led the Development Team to architect the new To-Be Process for the VEMS System for the VA OSDBU CVE Program
* Managed the Testing efforts utilizing JIRA and Zephyr
* Prepared Training and UAT scripts for users of VEMS and JLV
* Prepared PMAS documentation for contract delivery: Master/System Test Plan, Requirements Traceability Matrix, Test Defect Log, Defect Resolution Report, Test Case Execution Logs, Issues and Enhancements Log and UAT Test Plan (VEMS and JLV Projects)
* Led VA IPT Testing Meetings for the VEMS Project
* Performed GAP Analysis of the JLV requirements and mapped to test cases for requirements coverage
* Worked with DoD and VA Dba Teams to retrieve or create necessary data for VA and DOD (Theater and Garrison) Electronic Health Records
* Served as JLV SME supporting system End to End System Acceptance Testing (SAT) by IV&V Test Team

**Apex, Inc. 1/2012 – 9/2012**

**Projects: ASAP, IPAC and WebSCA**

***Position: Test Engineer***

*Customer: Federal Reserve Bank of Richmond*

**Akimeka 5/2010 – 11/2011**

**Project: SSO-CM, Falls Church, VA: (*Department of Defense (DOD)* *CMMI Level 4)***

***Position: QA Test Engineer***

*Customer: Vangent, Inc.*

Applications: Citrix Password Manager (SSO), CareFx (Context Manager),

Clinical Applications: AHLTA, AHLTA-T, TMDS, TBI-BH, NCATWeb, TC2, TC2-GUI, DOEHRS, DOEHRS-IH, DOEHRS-HC, EGUI and ViSTA

Military Health System Environments: Theater and Garrison

**Hewlett Packard, Inc. 6/2003 – 4/2010**

**Projects: NFTS and MiDAS**

***Position: Information Analyst***

**Lumenos, Inc. 4/2001 – 6/2002**

**Projects: Siebel CRM and Private Healthcare Web Portal**

***Position: Quality Assurance Analyst***