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| **Experience:** | |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | **Motorola Solutions**  Austin, TX   78610 United States | **02/2016 – Present** |   As a **Senior Deployment Specialist** for Motorola Solutions I’m responsible for maintaining Motorola Solutions Amazon Web Services (AWS) Software as a Service (SaaS) Cloud Computing environment along with all of the EC2 servers, RDS Oracle databases, networking, firewall and storage. Develop Agile Team Foundation Server (TFS) automated builds for windows operating systems. Maintain multiple release schedules, builds and automated deployments for multiple enterprise systems while documenting each process. Create, administer and maintain over 40 Oracle 11g, 12c and SQL server databases for the PremierOne Citizen Service Request (CSR) development, testing and production environments. Create, administer and maintain over 50 EC2 windows 2012 and windows 2016 servers in AWS. Automate repetitive tasks with various custom scripts and tools. Team lead responsible for the installation of the software for all internal and external enterprise CSR deployments on AWS. Install and manage IIS, Oracle Weblogic and Tomcat software on internet facing web servers. Tier 3 on call support technician for all AWS issues, CSR deployments and CSR Application Support. Identify critical problems using CloudWatch and SPLUNK tools along with performing root cause. Support management with installation, configuration and administration of CSR for sales demonstrations. Manage project schedules to meet contract requirements and software release deadlines. Prepare technical reports, briefings, and system related documentation in clear, concise, and logical form suitable to all levels of management.   |  |  | | --- | --- | | **Engility (TASC)** Austin, TX   78749 United States | **09/2015 – 02/2016** |   As a **Software Configuration Manager** for the Department of Veterans Affairs Financial Services Center, I Developed hardware and software version control processes, policies and procedures and ensure they are followed on hardware and software development projects. Used Team Foundation Server to store, track, and manage configuration items for over 150 software applications. Coordinated with management, developers and Information Technology to ensure a smooth transition of configuration items through the software development lifecycle. Worked with developers on best practices for the build and deployment process within TFS. Deployed complex custom .Net applications to multiple testing and production environments. Developed custom deployment reporting metrics for base lining velocity and productivity. Coordinated release readiness reviews with all stakeholders. Worked with key players to ensure on time and within budget deliverables. Created custom SQL queries to identify risks associated with software deployment activities. Prepared documents to distribute configuration managed products to customers upon request in accordance with documented release procedures.   |  |  | | --- | --- | | **Textron Systems** Austin, TX   78735 United States | **06/2015 – 08/2015** |   As a **Senior Installation and Deployment Manager** for Textron Systems I Developed hardware and software version control processes, policies and procedures and ensured that they are followed on hardware and software development projects. Created custom InstallShield installation programs to alleviate manual deployments. Maintained SQL server 2010 and Oracle 11g databases supporting multiple testing environments. Developed JavaScript programs to bridge the deployment automation gap. Used Team Foundation Server to store, track, and manage configuration items for multiple software applications. Coordinated with developers and Information Technology departments to ensure a smooth transition of configuration items through the software development lifecycle. Used Puppet to automate the deployment of critical software builds to multiple Unix and Lenox Software Development Lifecycle (SDLC) environments with a 90% manpower savings verses manual deployments.   |  |  | | --- | --- | | **Engility (TASC)** Austin, TX   78749 United States | **03/2015 – 05/2015** |   As a **Software Configuration Manager** for the Department of Veterans Affairs Financial Services Center, I Developed hardware and software version control processes, policies and procedures and ensured they were followed on hardware and software development projects. Used Team Foundation Server (TFS) to store, track, and manage configuration items for over 150 software applications. Coordinated with management, developers and Information Technology to ensure a smooth transition of configuration items through the software development lifecycle. Worked with developers on best practices for the build and deployment process within TFS. Deployed complex custom .Net applications to multiple testing and production environments. Developed custom deployment reporting metrics for base lining velocity and productivity. Coordinated release readiness reviews with all stakeholders. Worked with key players to ensure on time and within budget deliverables. Created custom SQL queries to identify risks associated with software deployment activities. Prepared documents to distribute configuration managed products to customers upon request in accordance with documented release procedures.   |  |  | | --- | --- | | **Halliburton** Houston, TX   77068 United States | **04/2014 – 02/2015** |   As a **Software Configuration Manager** for the Sperry Technology group I supported the Agile development and deployment activities using Team Foundation Server with multiple scripting languages including JavaScript and VB Script. Developed Team Foundation server automated builds for various windows platforms and operating systems to include Windows Server 2008 and 2012. Developed custom TFS workflow processes to automate the deployment and testing of multiple drilling applications. Created custom TFS queries and reports for management and team members. Provided TFS training on Agile processes relating to TFS. Managed VMware vSphere 5 virtualization platform. Baselined and provisioned windows server images to support all aspects of the SDLC. Developed custom applications and scripts to automate manual deployment processes. Created InstallShield installation programs for all Client and Server .Net applications. Managed project schedules to meet internal customer requirements and software release deadlines. Maintained over 35 windows servers hosting a variety of operating systems to include Windows Server 2008 and 2012. | | | **Motorola Solutions** Fort Walton Beach, FL   32548 United States | **02/2001 – 04/2014** | | **Senior Software Engineer / Software Configuration Manager** | | | As a **Senior Software Engineer** I provided software engineering support and developed code with Microsoft Visual Studio 2010 using .NET, C#, Java and WIX (Windows Installer XML) technologies. Lead efforts to move from waterfall development to agile processes for a more stable testing and release cycle. Developed Team Foundation server automated builds for various platforms and operating systems. Developed WIX installers to automate the production deployment of Customer Service Request (CSR), CSR web and CSR mobile applications. Administered and maintained over 40 Oracle 11g and SQL server 2008 CSR development, testing and production environments. Team lead responsible for the installation of the hardware and software for all internal and external CSR customer deployments. Critical on call customer support person in regard to all deployment, application, environment and networking aspects of the CSR application suite. Developed custom SQL scripts to correct data abnormalities. Managed multi-customer internally hosted cloud offering for the CSR application.  As the **Software Configuration Manager** for Motorola’s Customer Service Request System (CSR), I had a variety of responsibilities. Primary responsibilities included the design, implementation, training and maintenance of the configuration management process for the web based Customer Service Request (CSR) suite of applications. The configuration management solution I originally designed and implemented was a Multisite Rational ClearCase and ClearQuest solution. When the underlying software technology changed to .Net for the CSR product, I engineered a new Microsoft Team Foundation Server solution with custom work item types, tracking and reporting. All CM process were designed, deployed and implemented with collaboration from engineering and quality. Created and administered configuration management plans, configuration audits, configuration requirements and multiple product baselines. Reviewed and analyzed work products for compliance with customer expectations. Lead change control board activities in conjunction with quality assurance. Created automated build processes for the CSR Web application by coupling TFS, MS Build, NAnt, VB Script and Perl technologies. Created and maintained automated testing plans using Rational Robot. My secondary responsibilities included the creation and maintenance of all development and testing labs to include Windows Servers, Oracle and SQL Databases, and Websites hosted in IIS and Apache Tomcat. Having control of the configuration process from beginning to end ensured a smooth and manageable development, testing and deployment of the supported CSR application suite of products.   |  |  | | --- | --- | | **Computer Sciences Corporation** Fort Walton Beach, FL   32548 United States | **11/1999 - 01/2001** **Hours per week:** 40 | | **Software Configuration Specialist** | | | As a Software Configuration Manager on the Automated Business Services System (ABSS) project based on Eglin Air Force Base, I enforced software configuration management standards according to the Software Engineering Institute (SEI) Capability Maturity Model (CMM) levels. Configured and maintained the Polytran Version Control Software (PVCS) for the ABSS project. Audited and controlled the Oracle software development life cycle to conform to statements in the Contract Data Requirements List CDRL. Participated in Change Control Boards with quality assurance and local government officials. Systematically controlled changes to software configuration, maintaining the integrity and traceability of the configuration throughout the development lifecycle. In addition, I was in charge of the security for all of the local software applications and Oracle databases. Planned and developed policies, procedures, systems engineering concepts and strategies, and standards that complied with security requirements. Responsible for evaluating and implementing computer programs and determining best practices and cost effective solutions to meet the organizations processes and mission. Developed, tested, and implemented automated software build procedures. Developed deployment scripts for the Oracle development and test databases.  **Nov 1999 - June 2000** - As a **Sr. Training Specialist**, provided quality training to a global customer base. Conducted in-house training on a variety of Financial Management (FM) software applications, and distributed critical feedback from the training environment to upper management. Performed database administrator functions with included installation and configuration of the Oracle database and SQL Net software needed to support ABSS in a client server environment. Collaborated with the customer to define system requirements and translated customer needs to end-user requirement by producing technical software design documents, software requirements documents, and system prototyping. Experience with industrial software quality control standards for software development. Prepared, developed and implemented manuals and QA directives, policies, and CMMI processes. Traveled to Air Force bases and configured Oracle 7 on Solaris (UNIX) database server for use as a production database server. | | | | | |  |  | | --- | --- | | **Litton PRC** Montgomery, AL    United States | **06/1999 - 10/1999** | | **Senior Functional Analyst** | | | As an Integrated Accounts Payable Systems (IAPS) Sr. Functional Analyst for Litton PRC, provided functional expertise to over 5000 personnel at Operating Locations (OPLOC) and Financial Services Offices (FSO) worldwide. Developed test plans, created software requirements specifications, and tested new software changes for worldwide releases to include Y2K. Identified and documented system deficiencies and provided recommended actions to development managers and programmers. | | | | | |  |  | | --- | --- | | **U.S. Air Force** Denver, CO    United States | **04/1992 - 07/1999** | | **Financial Systems Analyst** | | | As a Financial Systems Analyst for the Air Force, provided training to Air Force personnel on all Air Force Financial Management systems. Task leader and primary help desk contact for 300 associates on all aspects of financial systems, connectivity and PC related problems. Configured and setup new computers for network access. Assisted in converting all of the organizations computers from Windows 98 to Windows NT. As an IAPS expert, a General Accounting and Finance System (GAFS) Administrator, and a Civilian Payroll System Administrator, developed localized computer programs to detect accounting irregularities. Developed and implemented over 400 queries for local and off-site accounting offices. Reviewed, analyzed, and solved problems from field-level accounting offices. Developed Microsoft Access databases for reconciliation, tracking, and fraud prevention. Responsible for the Design and implementation of the Air Force’s deployable accounting system, using computer technologies and maritime satellite system. Reconciled and input accounting documents into computerized accounting records. Designed retrievals used by the Air Force and Defense Finance and Accounting Service operating locations worldwide. | | | | |
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| **Education:** | **Troy University**, **Bachelor’s Degree – Computer Science 12/2009** **GPA:** 3.8 of a maximum 4.0 **Credits Earned:** 127 Semester hours **Honors:** Summa Cum Laude **Relevant Coursework, Licenses and Certifications:** Microsoft Certified Desktop Support Technician (MCDST), Visual Basic Programming Language; Programming Methods; Computer Networking; Database Processing; Data Communications; COBOL; Computer Concepts and Applications; Advanced Programming I; Web-Based Software Development; Computer Programming II; Data Structure & Algorithms; Operating Systems. |

**Skills:** Problem-Solving, Customer Service, Database Management, Software Configuration Management, AWS Administration and Deployment, Windows Server Administrator

**Languages:** JavaScript, C#, VB, VB Script, Perl, HTML, XML, XSLT, SQL, PLSQL