Allen Adcox

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**SUMMARY OF QUALIFICATIONS**

Results-driven IT professional offering proven leadership and technical skills gained during a 22+ year career in the U.S. Military. Excellent communicator with superlative writing capabilities. Solid track record as a leader of managing all aspects of IT and technical operations, including strategic planning, staffing, budgeting, resource allocation, equipment maintenance/repair, training program development/implementation, technology integration, and quality assurance processes. Excellent strategist and administrator, able to lead staff to achieve challenging short- and long-term goals in complex situations.

***Core competencies include:***

* VMware vSphere Administration
* RMF process
* Windows Server Management
* ACAS/SCCM
* SCAP
* DoD 8570.01-M IAT Level I IAM

Level II

* Cyber Security
* Linux/Solaris/Windows OS
* MS Azure
* Active Directory
* AESS/ePO
* Wireshark/Splunk
* AD administration/GPO
* Cisco Switches & Routers
* Citrix Virtual Apps/Desktops
* Jira/Bitbucket

***Current Top Secret/SCI Security Clearance with Counterintelligence (CI) - Scope Polygraph***

# EDUCATION/CERTIFICATIONS

**Bachelor of Science in Information Technology Management**

Trident University

*Summa Cum Laude*

# Associate in Information Management

Community College of the Air Force

# Security + CE

CompTIA (Cert # COMP001020699479)

# Professional Managers Certification

Community College of the Air Force

# HBSS 201 and 301/ ITIL Foundations

DISA

# Windows 10 Support and Troubleshooting

Microsoft Certified Course

# EMPLOYMENT HISTORY

**Sr System Engineer , SAIC, Cary, NC April 2022 – Oct 2022**

Team lead for 9 personnel. Responsible for 9 direct reports on employees. Responsible for 300 DCS and 2 Azure servers to include patch management and vulnerability assessment. Maintained 1000 user accounts and 400 groups in AD services for NIPR and SIPR networks. Led migration of services to Azure cloud environment. Built 4 Azure servers to enhance cloud services. Developed PowerShell scripts to automate system checks and system status. Maintained and configured Palo Alto firewall in virtual environment. Develops, implements, and documents GPOs across multiple domains and assists the states with troubleshooting GPOs for servers, workstations, and users. Conducts routine hardware and software audits of workstations and servers to ensure compliance with established standards, policies, and configuration guidelines.

# Sr Cyber Sys Admin, Northrop Grumman, Ft Gordon, GA May 2020 – April 2022

Manage and administer over 100 classified systems across 4 geographical sites. Lead PM for planning, install, and configuration of walk-in RF chamber, network equipment to include servers, routers, and switches. Jira/Confluence administrator in VMware environment. Installed, configured, and maintained Palo Alto firewall on multiple LANs. Migrated physical data to Azure cloud in VM environment. Maintained 3 VM Azure servers. Applied DISA STIGs to Linux OS environments to ensure NIST 800 compliance. Wrote various PowerShell scripts to enhance and improve daily ops. Awarded 2 company Bravo awards for outstanding support and process improvement.

# Senior System Administrator, Unisys, Augusta, GA May 2017 – May 2020

Responsible for the daily administration of 220 systems to include remote systems across the U.S. Inventory manager for $100K of IT equipment. Ensures systems are STIG compliant and updates as required. Used SCCM to deploy updates and create software packages as required. AD administrator including build and configuring forests, groups, and GPOs. Maintained Azure server for data repository. Developed a log on tool that enabled remote users to cache credentials without traveling to a NEC. Innovative idea saved the company thousands of dollars in travel funds. Received a gold recognition award with a cash bonus for process enhancement.

# Lead Sys Engineering and Architecture, Fort Gordon, GA Jan 2017 – May 2017

Managed planning and execution of architecture services and systems engineering support. Conducted planning meetings for network modeling and structure with high level personnel. Provided system security support and analysis testing for all new IT projects. Documented technical requirements for enterprise Citrix XenApp architecture. Built and maintained 5 Windows servers. Responsible for keeping track of existing XenApp, Wyse, and Terminal Services license and resource usage. Coordinated all VMware desktop configurations and installations. Designed and implemented Palo Alto firewall in a cross-domain environment.

# Superintendent Knowledge Ops Mngment, Fort Gordon, GA Jun 2012 – Dec 2016

Trained and managed 14 IT professionals in various positions including help desk, systems administrator, client support, Information Assurance, and SharePoint administration. Responsible for 14 annual reports on employees. Responsible for multi-million dollar information systems to include Windows servers, Cisco routers and switches to performing auditing, malware detection, patching, and STIG compliance. Managed Host Based Security System (HBSS) for intrusion detection and malicious activity. Performed security control assessment using the RMF process to accredit systems for 3-year tenure. Developed a comprehensive SSP that was used as a template for other organizations with the same setup. Selected to a security audit team that performed assessments in North America, Europe, and Asia.

# NCOIC Enterprise Information Services, Tyndall AFB, FL July 2007 – May 2012

Responsible for execution and deployment of Windows 7 OS to 1100 machines. Trained 600 personnel on SharePoint essentials and website development. Managed Active Directory to create 300 security groups for 42 organizations to include individual user accounts.Configured firewall settings and IDS setup to ensure protection of a multi-million dollar network. Maintained NIPR and SIPRnet web servers for 5K users. Selected as best mid-tier manager for career field out of 1500 personnel in 2009.