

Contact

30 Raemond Ln
Palm Coast FL 32164
3862760796 (Mobile)
Tom.ames@outlook.com

www.linkedin.com/in/tames
(LinkedIn)

Top Skills

Organizational Change Management
Employee Relations
Scrum

Certifications

Microsoft Certified Professional
Microsoft 365 Certified: Enterprise
Administrator Expert
MCSE: Productivity — Certified 2016
MCSA: Office 365 - Certified 2016

Thomas Ames

Information Technology Manager, Project Manager, Team Builder,
Organizational Change Manager
Palm Coast, Florida, United States

Summary

My experience in managing remote IT teams and large IT projects show a strong track record of success. I've been commended about my evolving management style which includes unique solutions to complicated IT projects utilizing ITIL and Agile project management. I have founded my project management success through collaborative effort of cross-functional teams, adaptive planning, evolutionary development, continual improvement, and flexible responses to changes in requirements, capacity, and understanding of the problems to be solved. My successful leadership is proven through followership, lower levels of attrition through maintaining happy and accomplished team members remotely located globally.

Experience

Carlisle Companies Incorporated
Global Cloud Solutions Manager
February 2019 - December 2021 (2 years 11 months)
Remote

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Carlisle Interconnect Technologies
Azure / Office 365 Lead Administrator
April 2018 - February 2019 (11 months)
Remote

Carlisle Interconnect Technologies (CIT) is a subsidiary of Carlisle Companies. CIT designs, manufactures and markets a wide range of products across the world. My responsibilities included but were not limited to the smooth operation of the Microsoft O365 and Azure platform. Drove the acceptance of O365 through trainings and newsletters.

Zero Day Technology Solutions

Technical Consultant / Team Manager

August 2015 - August 2017 (2 years 1 month)

Remote

At ZeroDay Technology Solutions, we delivered white-glove, turnkey IT solutions across the technology industry. With a focus on supporting network architecture efficiency, ZeroDay boosts connectivity between people and devices to enhance the flow of data across enterprise companies. ZeroDay's services are advanced by its ability to foster the right partnerships within the industry in order to deliver professional, collaborative, and first-class solutions. I worked as a remote manager located in Louisville, KY with an office in Cincinnati. I provided consulting services with various companies and security clearances across the United States. My primary focus was team management, Office 365 and SharePoint development as well as other various IT related services.

Education

ITT Technical Institute

Cyber Security and Criminal Justice · (2004 - 2009)