

**Jerin Johnmento**

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## SUMMARY

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- Around 7 years of experience in Quality Assurance as an Automation and Manual Test Engineer in web based and Client/server applications testing and expertise in domain technologies - Retail & Supply Chain and Banking.
- Expertise in Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC) using Waterfall, Iterative, and Agile models
- Professional experience in writing and reviewing complex Test plans, generating test case data, defining test cases based on functional specifications, build procedures, Developing and Maintaining Test Scripts.
- Experience in executing test cases, analyzing Test results, log and validate defects, debug and document
- Defines level of effort for building test cases
- Professional expertise in Smoke Testing, Sanity testing, Backend Testing, Black-Box Testing, User Acceptance Testing (UAT), Functional Testing, Positive/Negative Testing, System Testing, Regression Testing, Cross Browser/Cross Platform Testing, UI Validation, Web Services.
- Extensive experience in data validation and manipulation in the RDBMS databases using SQL queries.
- Knowledge of Salesforce.com, SOQL and Apex classes
- Responsible for identifying test cases for Manual and Automation with Selenium WebDriver for Smoke Test, Functional and Regression Tests.
- Experience in using JIRA for Defects Logging, Tracking and Managing Defect Life Cycle.
- Experience on Selenium Automation frameworks using Page Object Model, Data Driven Testing, Cucumber (BDD), Java, Maven, TestNG
- Have Strong written and verbal communication skills and communicate frequently with developers and end users to facilitate discussions and exercising professional judgment as required
- Well versed with Reporting Mechanisms (Daily/Weekly/Monthly Status Reports) to Project Stakeholders.
- Experience in creating Requirements Traceability Matrix to ensure comprehensive test coverage of requirement
- Creative in finding bugs using various methodologies.
- Possess a high technical aptitude and a high level of analytical ability to define and refine functional testing approaches, tools, automation and documentation
- Ability to manage project deadlines, as well as time and schedule in a fast-paced environment

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## TECHNICAL SKILLS

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**Operating Systems:** Windows, UNIX, Linux

**Languages:** JAVA, HTML, XML, SQL, JavaScript

**Databases:** MySQL, SQL Server, MS-Access, MongoDB

**Tools/Utilities:** Salesforce, Salesforce Inspector, Selenium WebDriver, Playwright, TestNG, Jira, Postman, RestAssured, Cucumber, Bamboo, Bitbucket, GitHub, Maven, Apex Data Loader, Extent Reports, Log4j, Apache POI, MongoDB Atlas, ChroPath, SelectorsHub, Jenkins, POM

**Browsers:** Firefox, Google Chrome, Internet Explorer

## WORK EXPERIENCE

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**Charles Schwab**

**Apr 2022 – Dec 2022**

### **Salesforce Quality Assurance**

The Schwab Wealth Advisory Reimagination and Modernization program or SWARM is a project to reimagine and modernize Schwab's flagship wealth management offering high-net-worth clients. This offers Schwab Private Client(SPC) with digital capabilities for both client and advisor, holistic wealth management tools and expertise, and a revamped sales and service model. It enables SPC Advisors to consume portfolio-related data & insights in the salesforce page thus reducing swivel to legacy systems. I am involved in testing and validating SPC Portfolio Practice views and Client Portfolio Analysis in Salesforce(Client Views).

- Validated Data security and Sharing rules in Salesforce. Tested Users, Profiles, role Hierarchies and Permission sets as per user profile and Public group.
- Involved in testing manually salesforce standard objects and custom objects, page layouts, fields validations, custom Tabs, Reports and various other components according to application requirements
- Prepared test data for various test cases/scenarios and wrote manual test cases based on functional document
- Used Data Loader to insert, update and bulk import or export of data from salesforce.com Objects and to read, extract, load data from comma separated values files
- Tested lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Performed Queries using SOQL to verify the records and its corresponding fields match the records in salesforce page
- Used Salesforce Inspector plugin to access field API names and export data, view field values that are not on the page layout without querying, and navigate through related records and objects.
- Interpreted and converted manual test cases into cucumber scenarios and automated using Selenium WebDriver using core Java.
- Created automated script for Rest-API testing using Rest assured, selenium and Java
- Inspected and located Web Elements from DOM using Dynamic Xpath and CSS Selector and verified with SelectorsHub plugin
- Created Test scripts, Test cases, executed Test cases, logged the defects in Jira and track them until they are resolved
- Performed GUI, Functional, Regression, Retesting, Integration testing and Sanity testing
- Used MS Excel sheet for comparing thousands of records and its fields. Performed Sanity/Smoke testing for each release.
- Involved in all phases of SDLC. Used Jira for tracking, analyzing and documenting
- Actively interacted with QA team members, Developers, Project Managers and product owners to resolve issues
- Attended Defect triage meetings and QA Sync up Meetings to discuss the issues or blockers and to find solutions
- Regularly participated in scrum meeting, sprint planning, sprint Retrospective, Sprint Refinement meeting, estimation and feature walk-throughs.
- Coordinated with onsite/offshore teams and provided full support whenever it was required

### **Environment:**

Salesforce.com platform, Apex Language, Data Loader, Salesforce Inspector, SF Devconsole, Sandboxes, Cucumber, Selenium, Java, Rest Assured, TestNG, PostMan, Soap Web Services, SOQL, Maven, Bamboo, JIRA, POM, Bitbucket, Excel.

**Smart and Final Inc, Oakland, CA**

**Feb 2021 - Mar 2022**

### **Quality Analyst**

The solutions it developed provided KPIs (key performance indicators) on sales, out-of-stocks, store orders, schematic information, pricing, new products, inventory and warehousing, and transportation status. It also

contains many powerful Point-of-Sale (POS) tools. These options are used to create invoices or sales receipts at the time of sale. Payment options such as cash, check, debit, and credit cards payments are processed within the POS window. It reviews sales orders, invoices and customer payments and contains windows like Touch Screen POS system and online E-commerce web

- Involved in analyzing the Business Requirement Document, Functional Requirement Document and Design Document
- Contributed actively with Agile Scrum development process attending sprint planning, daily scrum, retrospective, and client's demo
- Developed and maintained manual and automated test scripts to support regression testing and participated actively in system testing and user Acceptance testing
- Implemented test scripts using Selenium Webdriver, Eclipse, Java, TestNG and Cucumber framework and Developed Data driven tests for Functional & Regression testing and implemented Java Mail to send the regression result automatically.
- Maintained Requirement Traceability Matrix (RTM) to make sure that test plans were written for all the requirements and performed gap analysis.
- Performed Data-Driven testing by developing Java based library to read test data from Excel & Properties files.
- Developed UI and Integration tests using Selenium Java and Configured with Jenkins CI, Integrated the test suites with Jenkins, Maven, Git executes automatically after every successful deployment and sends the automation reports over email.
- Involved in end-to-end test of Sales and Non-sales data in downstream applications, key and poll is the process where sale data originating from stores POS flows to the backend applications
- Developed the Automation Test Scripts in Selenium WebDriver using Java based on the design pattern Page Object Model for re-usability.
- Delivered back end testing for data validation using complex SQL Queries joining multiple tables
- Created and managed Tests logged bugs and generated Test Report using Test Management Tool JIRA with Zephyr plugin.
- Provide regular feedback and reports to Scrum team for bugs/performance issues found during development life cycle

**Environment:**

Selenium, Java, TestNG, PostMan, Soap Web Services, MYSQL, Maven, Jenkins, JIRA, SQL, AutoIT, JavaScript, Oracle, SQL Server, SSH Putty, Extent Reports, POM, Maven, GitHub, Excel, Apache POI API.

**Walgreens, Orlando, FL**

**Dec 2018 – Jan 2021**

**Manual Test Engineer**

Responsible for using the stores inventory mainframe to help staff members verify and update the counts of various items for supply chain management. Helped to generate reports based on the sales and served as the proprietary software for receiving and distribution within the company.

- Followed Agile (Scrum) SDLC methodology to implement various phases of the project
- Participated in Scrum, Daily Stand-up, Sprint planning, Retrospective meetings
- Coordinated with the development team to identify functional areas and test scenarios that need to be tested.
- Coordinated with the Test Data preparation group in establishing test data setup criteria to enhance testability of all scenarios
- Executed test cases manually to test the functionalities of the application based on test plan to verify the expected results.
- Analyzed and helped in modifying the Use Cases and created Test cases based on them.
- Involved in preparing Requirement Traceability Matrix for each project to ensure all requirements are mapped to test.
- Performed Integration testing, System testing and regression testing to check that the bug is fixed and the application is running properly.
- Performed Boundary value analysis and Equal partitioning.

- Wrote and executed SQL statements to retrieve data from the database.
- Created and managed Tests logged bugs and generated Test Report using Test Management Tool JIRA with Zephyr plugin.

**Environment:**

Windows, .NET, Java, Jira, MS SQL Server 2000, TCP IP, Java, PHP, Apache

**Innovative IT Solutions Lansing, MI**

**May 2017– Nov 2018**

**QA Manual Tester**

Innovative IT solutions is a software provider service organization. Application specifically designed, built and operated to fully address the need to manage the shoe retail shop. The functionality supports customer purchased receipt, updating, searching, deleting, adding stock and registering new staff

- Extensively tested the applications manually
- Prepared Test Cases, Test conditions based on the Functional Specifications and Technical Design Documents
- Involved in developing Test Cases based on business requirements using Test Director
- Involved in the Component Testing, Integration Testing, System Testing, Regression Testing
- Identified and tested defects in the application and reported them through Test Director
- Used MS Excel and Test Director for writing and updating test scripts
- Discussed issues on various bugs and attached screen shots of defective screens using Test Director.
- Developed reports to present the test result to management.
- Used UNIX bash shell scripts to automate the testing tasks.
- Performed Database integrity testing by executing SQL statements
- Interaction with the Development team.

**Environment:**

Java, Mercury Test Director, MS Excel, SQL, Linux, Windows XP, TOAD, SQL, Oracle 8x.

**Ross Stores Inc., Pleasanton, CA**

**Jan 2016 - Apr 2017**

**QA Manual Tester**

My role was to facilitate business partner and vendor relationship management, baseline systems support and project development. The key application vendors were RETEK for distribution systems and Manugistics for their suite of Warehouse Management System applications. Ross's supply chain supports a base of approximately 714 stores with 3 Distribution Centers (DCs) and a vendor base of over 1,000. The long-term distribution strategy was to convert existing DCs over to RETEKs RDM as well as open two new facilities to handle future growth

- Analyze Business and System requirements that are being loaded in Jira tool by BSA.
- Direct/coordinate with BSA in order to manage and update the missing parameters of requirements.
- Responsible for reviewing business requirements, functional specifications, project schedules, documentation and test plans.
- Expertise in a broad range of technologies, including business process tools such as Microsoft Project, MS Excel, MS Access, MS Visio, technical assessment tools, Data Warehouse, Data Modeling and Design.
- Performed Backend Testing by writing SQL statements to review the returned data to ensure that the correct data was retrieved.
- Identified and documented defects using JIRA to ensure application functionality.
- Perform testing activities using iOS and Android devices and log defects in Jira
- Formulated a detailed Test Plan, after analyzing business requirements and software requirements artifacts and described all the activities to be undertaken in the whole software testing effort from both Business and Marketing need to be implemented in New POS.
- Getting updates and working with project team members for issues captured through metrics reporting.
- Reviewed existing IT processes in ServiceNow to identify areas of improvements & enhancements.
- Initiate and complete the process to add/ remove items in the tools as per the project requirement.

## EDUCATION

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**Master Degree in Physics**, Manonmaniam Sundaranar University, India.

Training in Microsoft Office Tools, India.

Training in JAVA, HTML and XML Technologies, NIIT India.

Training in Testing Tools, CA.