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| Ana Mihailov  SOFTWARE QA ENGINEER  Burlington, VT 05401 • Cell: (802) 829-6494 • Email: [ab1g.anamihailov@gmail.com](mailto:ab1g.anamihailov@gmail.com) • [LinkedIn](http://www.linkedin.com/in/ana-mihailov-softwareqaengineer) |

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|  | Summary |  |
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Software QA Engineer with hands-on experience ensuring manual testing and finding bugs to check software assurance products. Performing tests on web and mobile applications prior to and during production. Skillful in Software Development Life Cycle (SDLC) and Software Testing Methodology. Ability to collaborate with software project development team and customers.

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|  | Skills |  |
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Platforms: macOS, Windows, Linux, iOS, Android

Browsers: Chrome, Safari, Firefox, Opera

Testing tools: Chrome DevTools, BrowserStack, Xcode, Android Studio, ADB, TestFlight, UNIX

Bug tracking: Jira

Task management: TestRail, Notion

API testing: REST API, Postman, Charles Proxy

Database: MySQL, Tableau, Access

Languages: English, Romanian, Russian, Spanish, Portuguesse

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|  | Experience |  |
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**Software QA Engineer**, **Saldo Apps** April, 2022 – Current  
Boston, MA

* Apply testing tools and methodologies to provide high quality of product testing
* Testing new features by analyzing documentation and providing appropriate test coverage
* Performing functional, UI, smoke and regression testing within rapidly evolving requirements
* Performing cross-platform, functional, UI and regression testing for a mobile app
* Performing compatibility testing applying BrowserStack
* Identify issues during test execution, troubleshooting and reporting in Jira
* Interacting with development and product management team to resolve technical issues and ensuring quality product

**Senior Quality Assurance & Fin. Reporting Analyst, People’s United Bank** 2016-2022

Essex Junction, VT

* Overseed and ensured testing integrity and relevance, verifying accuracy of testing conclusions, root cause, and corrective action.
* Guaranteed coordination with other testing teams that are involved in the review to align scope testing approach and reporting results
* Performed quality control reviews to determine if the analysis and research were conducted in accordance with the quality standards and timeframes set by procedures, bank policy and regulatory standards.
* Documented each review by completing a QC Checklist, maintained QC desktop manuals/procedure recent

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|  | Education |  |
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Associates of Business Management, Champlain College, Burlington, VT

Software Testing with Quality Assurance Fundamentals, [Udemy.com](http://Udemy.com)

Google IT Automation with Python Professional Certificate (in progress)